STATE OF OKLAHOMA

2nd Session of the 60th Legislature (2026)

AS INTRODUCED

An Act relating to ticket sales; creating the Oklahoma Fraud and Ticketing Accountability Act;

ticket sellers' websites; updating statutory reference; updating statutory language; defining

requiring certain seller to disclose certain

providing short title; amending Sections 1 and 2, Chapter 218, O.S.L. 2023 (15 O.S. Supp. 2025,

terms; prohibiting use or creation of certain bot;

requirements at certain point; prohibiting certain seller from offering or selling certain ticket;

transferability; allowing venue operators to enforce certain policies; prohibiting certain seller from

certain venue to provide certain contact information for the Attorney General; prohibiting certain use or

practice subject to the Oklahoma Consumer Protection

Act; allowing certain persons to bring certain civil

prohibiting certain resale of certain admission ticket; allowing certain persons to restrict

facilitating sale of ticket above certain price; requiring certain seller to issue certain refund;

allowing nonprofit organization to offer certain choices for refund of certain ticket; requiring

implication of certain affiliations; establishing

certain violations as unfair or deceptive trade

noncodification; providing for codification; and

action; construing provisions; providing for

providing an effective date.

display without authorization; prohibiting

Sections 774 and 774.1), which relate to definitions, and prohibited use or sale of software to be used on

SENATE BILL 1241 By: Coleman

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1 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 2 SECTION 1. NEW LAW A new section of law not to be 3 codified in the Oklahoma Statutes reads as follows: 4 This act shall be known and may be cited as the "Oklahoma Fraud 5 and Ticketing Accountability Act". 6 SECTION 2. AMENDATORY Section 1, Chapter 218, O.S.L. 7 2023 (15 O.S. Supp. 2025, Section 774), is amended to read as 8 follows: 9 Section 774. As used in this act Section 774 et seq. of this 10 title: 11 1. "Admission ticket" means any physical, electronic, or other 12 form of evidence of a right of entry to a venue or an entertainment 13 event for one or more events at a specified date and time; 1 4 2. "Bot" means any machine, device, computer program, 15 artificial intelligence, or software that bypasses security measures 16 or ticket purchase limits, alone or with human assistance, to 17 acquire admission tickets on a retail platform; 18 3. "Event" means a concert, theatrical performance, sporting 19 event, exhibition, show, or other similar activity held in this 20 state; 21 4. "Face value" means a price printed on the admission ticket 22 or listed by the primary ticket seller at the point of initial sale,

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excluding taxes, service fees, or delivery charges;

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3. 5. "Initial sale" means the first sale of an admission ticket by the ticket seller, which may include the distribution of admission tickets under an agreement between the ticket seller and the recipient;

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- 4. 6. "Person" means any individual, partnership, corporation, limited liability company, other organization, or any combination thereof;
- 5. 7. "Place of entertainment" means any privately or publicly owned or operated entertainment facility within this state, such as a theater, stadium, museum, arena, park, racetrack, or other place where concerts, theatrical performances, sporting events, exhibitions, shows, or other similar activities are held and for which an entry fee is charged;
- 6. 8. "Presale" means a sale of admission tickets at or below the price printed on the ticket by, or with the permission of, a ticket seller, prior to their release to the general public;
- 9. "Primary ticket seller" means a venue, promoter, or provider authorized to sell tickets to the public at the point of initial sale including, but not limited to, public school districts and nonprofit organizations;
- $7. \ 10.$ "Promoter" means a person who organizes financing and publicity for an entertainment event; and
- 11. "Resale" means any second or subsequent sale of an admission ticket, by any method including, but not limited to, in-

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person, telephone, electronic mail, facsimile, or electronic

platforms. Resale shall not include tickets returned to or

exchanged by the primary ticket seller;

12. "Reseller" means a person or entity that offers or seller.

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- 12. "Reseller" means a person or entity that offers or sells an admission ticket after its initial sale;
- 13. "Secondary ticket exchange" means a marketplace, online platform, or other entity facilitating resale of admission tickets;
- 14. "Speculative ticket" means an admission ticket offered for sale that the reseller does not own, possess, or have the contractual right to deliver;
- 15. "Sports" means any athletic competition, contest, or event in which individuals or teams participate in games, matches, or exhibitions of skill, agility, strength, or endurance whether amateur, collegiate, or professional. Sports shall not mean theatrical, musical, or other live entertainment performances, even if occurring in a sports venue;
- 8. 16. "Ticket seller" means a person that makes admission tickets available, directly or indirectly, at an initial presale or sale to the general public, and may include an owner or operator of a place of entertainment, a sponsor or promoter of an event, a sports team participating in an event, a theater company, a musical group, or similar participant in an event, or an employee or agent of any such person; and

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17. "Total price" means the price paid for an admission ticket, including all mandatory fees, service charges, and taxes, and excluding shipping charges and government-imposed fees.

SECTION 3. AMENDATORY Section 2, Chapter 218, O.S.L. 2023 (15 O.S. Supp. 2025, Section 774.1), is amended to read as follows:

Section 774.1. A. A person shall not:

- 1. Use software <u>or a bot</u> to circumvent, thwart, interfere with, or evade a security measure, access control system, or other control measure on a ticket seller's Internet website; or
- 2. Sell software or a bot that is advertised for profit with the express purpose to circumvent, thwart, interfere with, or evade a security measure, access control system, or other control or measure on a ticket seller's Internet website; or

3. Use or create a bot to:

- a. purchase tickets for any single Internet admission
 ticket sale,
- b. use multiple Internet protocol (IP) addresses,
 purchaser accounts, or electronic mail addresses to
 exceed posted ticket limits, or
- c. circumvent electronic queues, presale codes, sales volume limitations, security or access control measures.

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- The user or seller shall be in violation of subsection A of this section if the user or seller knows or should know that:
- The purpose of the software or bot is to circumvent, thwart, interfere with, or evade a security measure, access control system, or other control or measure on a ticket seller's Internet website in order to purchase admission tickets during the initial sale or presale for an event held at a place of entertainment; or
- The use of the software or bot led to the admission tickets being resold on the initial seller's Internet website or an Internet site used for the resell resale of admission tickets for a price above the admission ticket's initial cost.
- C. Any violation of this section shall constitute an unlawful business unfair or deceptive trade practice and shall be subject to the provisions of the Oklahoma Consumer Protection Act.
- SECTION 4. A new section of law to be codified NEW LAW in the Oklahoma Statutes as Section 774.2 of Title 15, unless there is created a duplication in numbering, reads as follows:
- A primary ticket seller, secondary ticket exchange, or reseller shall clearly and conspicuously disclose at the point of selection:
 - The total price, including all mandatory fees and taxes;
- Itemization of base price, face value, service fees, and taxes; and

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3. Seat location or section, row, and seat number, if applicable.

- B. 1. No reseller shall offer or sell a speculative ticket or more than one copy of the same ticket for an event.
- 2. Admission tickets shall not be resold prior to the initial public sale. Complimentary admission tickets shall not be resold by ticket exchanges.
- 3. Artists, venues, and private ticketing providers may restrict transferability if terms and conditions are clearly disclosed and acknowledged by the purchaser prior to sale.
- 4. Tickets shall be considered licenses. Venue operators may enforce policies regarding conduct, behavior, public health, safety, or age, and may establish limits on the quantity of tickets purchased.
- 5. No primary ticket seller, secondary ticket exchange, or reseller shall sell, offer, or facilitate resale of any admission ticket at a total price greater than one hundred ten percent (110%) of the total price of the original ticket, including applicable fees and taxes. This paragraph shall not apply to charitable fundraising events, school auctions, or other fundraising activities with explicit written permission from the place of entertainment, promoter, venue, or artist to exceed ticket resale above one hundred ten percent (110%).

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- 6. For admission tickets purchased for a series of events, resale of a single event admission ticket shall not exceed the total price of a comparable admission ticket, including fees and taxes.
- C. 1. A primary ticket seller, secondary ticket exchange, or reseller shall issue a full refund within ten (10) days if the:
 - a. event is canceled,
 - b. ticket is counterfeit or invalid,
 - c. ticket location does not conform to the description provided at the time of purchase, or
 - d. ticket is not made available prior to the event.
- 2. Pursuant to paragraph 1 of this subsection, a nonprofit organization may offer the choice to donate the cost of the admission ticket to the nonprofit organization, exchange to another performance or event, or receive a refund subject to the terms of the organization's refund policy.
- 3. The venue shall provide contact information for the Attorney General if the purchaser presents an invalid ticket.
- 4. Nothing in this subsection shall be construed to alter any rights or obligations under federal payment card laws including, but not limited to, Regulation E of 12 C.F.R., Part 1005.
- D. No person, resale platform, reseller, or operator of any website purporting to sell or offer for sale event tickets shall:

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1 1. Use or display, without authorization, the name, mark, logo, 2 likeness, or intellectual property of an artist, venue, or event 3 organizer in promotional materials, social media, or advertisement; Imply affiliation or endorsement with a venue, team, or 5 artist, including the use of the word "official", unless authorized 6 in writing; or 3. Engage in commercial representations that are reasonably 8 likely to mislead consumers. 9 Any violation of this act shall constitute an unfair or 10 deceptive trade practice and shall be subject to the provisions of 11 the Oklahoma Consumer Protection Act. 12 F. Any aggrieved person may bring a civil action for actual 13 damages and restitution. The court may award court costs and 1 4 attorney fees to a prevailing party. 15 G. Nothing in this act shall be construed to include sports in 16 the provisions of this act. 17 SECTION 5. This act shall become effective November 1, 2026. 18 19 60-2-2522 CAD 12/15/2025 8:56:51 AM 2.0 21 22 23

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